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May 23, 2018

Connie Moorhead President The CMOOR Group 209 Townepark Circle, Suite 200 Louisville, KY 40243

Connie,

I wanted to thank you for all you have done for TMA. The CMOOR Group has served TMA, its board and its members for over fifteen (15) years. During that time you have exemplified what a true collaborator should offer.

When we first started with our eLearning initiative, with the Central Station Operators Level I course, we had no idea what it took to bring a best of breed learning program online. Another pleasant surprise was how receptive our membership was to online training. With your assistance we now have one of the single most successful online training programs in the security space.

Additionally, the interactions that my team and I have had with CMOOR throughout the years have been professional and very helpful. Your support staff deserves rave mentions as they always strive to solve problems quickly and with patience. Your focus on customer service and your willingness to always make a positive contribution to a project is why you are such a great fit for TMA.

I look forward to our continued relationship over the coming years.

Sincerely,

Jay Hauhn

**Executive Director** 

The Monitoring Association